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FOR IMMEDIATE RELEASE

November 16, 2020

Harbor Transit Instituting 24 Hour in Advance Limited Service COVID-19 Plan

Harbor Transit Service Area– With the increased infection rate of COVID-19 Harbor Transit will be making the following changes to our service effective Wednesday, November 18, 2020. Same day ride service, also known as Limited On Demand Service will be unavailable. The new 24 Hour in Advance Limited Service COVID-19 Plan requires passengers to call before 5 p.m. the day before they need a ride.

Additionally, the no-show policy has been updated to support this new plan. Drivers will be unable to accommodate passengers who no-show. If a passenger misses their prescheduled ride, the passenger will need to reschedule for the following day.

These decisions were made with the best interest of our communities, passengers and staff in mind. Scheduling rides 24 hours in advance will help reduce the exposure of COVID-19 during this high infection rate we are currently experiencing in our community. Harbor Transit is currently following the recommendations set forth by the Michigan Department of Health and Human Services (MDHHS) MCL333.2235 (1) that ends on December 8, 2020. Please visit Harbor Transit's website for additional information at www.harbortransit.org