



#### **INTRODUCTION: LIMITED SERVICE POLICY**

At the direction of the Harbor Transit's Director of Transportation or in their absence, the Operations Manager or Compliance Manager, can make the decision to place the transit agency into limited or to discontinue service for any period of time, as determined by Harbor Transit management. Limited Service will be determine by events that impact the agency's ability to provide safe transportation or at the direction of the appropriate governmental agency.

During *limited service* Dispatchers and Schedulers will confirm the passenger or rider's request for service and that it meets the agency's categories for continue service. Harbor Transit management will have the sole right to determine or modify these categories of service. Normally *limited service* will include the following service level.

- Doctor's appointment
- Medical emergency including dialysis
- Place of employment (includes babysitting)
- Court appointments
- Secretary of State Office (license expiring that day)
- Day Care and Day Care Facilities
- Pickup Medical Prescriptions
- Physical Therapy
- Mental Health
- Auto Repair Services
- Alano Club

<b>HARBOR TRANSIT OPERATIONS POLICY AND PROCEDURE MANUAL</b>	POLICY: <u>Introduction To Harbor Transit</u>	SECTION: <u>A</u>
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