

## We serve our communities and you can help us with your observations of any safety hazards.

## Help make us the safest transit provider.

We at Harbor Transit encourage our valued passengers, customers and community stakeholders, if you have information on a safety issue or a potential hazard that may affect our service, you may share that with Harbor Transit management. Please communicate your concerns to our Customer Service Manager by telephone, letter or by requesting a Recommendation Form from one of our Driver's.

FTA Definition: Hazard means any real or potential condition that can cause injury, illness, or death; damage to or loss of the facilities, equipment, rolling stock, or infrastructure of a public transportation system; or damage to the environment.

Examples: 1. Vegetation blocking signs and limiting visibility at stops, 2. Lack of employee performance monitoring, 3. Wildlife (deer on roadway)

## **Contact Harbor Transit:**

Phone: (616) 842-3200

Mail: Harbor Transit

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